



# CALIFORNIA CREDIT UNION COLLECTORS COUNCIL

Since 1978

## North Los Angeles Chapter Meeting

### CHAPTER PRESIDENT

Joel Bowen, AVP, Loan Resolution  
Caltech Employees FCU

### CHAPTER VICE PRESIDENT

Juanita Bankhead, Firefighters First  
Credit Union

## North Los Angeles Chapter Meeting

# Tuesday June 16, 2026

**REGISTRATION DEADLINE: June 12, 2026**

**"Staying Ahead of the AI Curve". Differentiating yourself as a standout employee in the era of rapid technology advancement".**

**GUEST SPEAKER(S):** Guest Speaker, Mr. Tom Orman, SVP/Chief Lending Officer at LBS Financial Credit Union. Tom will share insights on what differentiates employees at every level of collections and lending teams, and how they can become indispensable regardless of evolving technology and industry changes.

**TOPIC:** indispensible regardless of evolving technology and industry changes.

**WHO SHOULD ATTEND:** *Collection, Loan Servicing, Mortgage Lending, Consumer Lending Staff.*

<p><b><u>SCHEDULE:</u></b> 6:00 pm - CU/Business Partner Networking 6:30 pm - Dinner &amp; Networking 7:45 pm – Prize Drawings</p>	<p><b><u>New LOCATION:</u></b> <i>Brookside Golf Club</i> 1133 Rosemont Pasadena CA 91103</p>
<p><b><u>CHAPTER CONTACTS:</u></b> Joel Bowen: <a href="mailto:jbowen@cefcu.org">jbowen@cefcu.org</a> Juanita Bankhead: <a href="mailto:jbankhead@firefirstcu.org">jbankhead@firefirstcu.org</a></p>	<p><b><u>MAKE CHECKS PAYABLE TO:</u></b> CCUCC NLA Chapter <b><u>MAIL CHECKS TO:</u></b> PO Box 41871 Los Angeles CA, 90041</p>

**NEW REGISTRATION FEES:** \$55 Credit Union | \$60 Non-CU | \$65 Business Partner | \$70 Non-Business Partner



**Zelle:**  
**Firefighters First CU**



**Square**

*If paying by Square, please add a \$3.00 processing fee.*

**If reservations are received after 6/10/2026 OR you show up at the door without a reservation, there will be an additional \$5.00 charge. No Refunds after 6/11/2026**

<b>Credit Union/Company:</b>	<b># of Attendees:</b>
<b>Names:</b>	